

Dear Customer,

Thank you in advance for contacting Country Cabinets about your upcoming project. At this time, we are currently scheduling projects 3 - 5 months out (depending on the scope of work). Initial meetings are approx. 3 - 4 weeks out.

Below is our process and a brief questionnaire. If you could please fill out the form below and send it back to us (along with pictures, plans, measurements, if available). A designer will contact you within a few days to set up your initial visit (All showroom visits are **BY APPOINTMENT ONLY**).

Our Process:

- A. Initial visit in showroom with designer/design assistant to give you an overview of our products and services, to discuss the scope of your project, and to discuss your design wishes. (Allotted time for this is between 45 min to 1 hour).
- B. Schedule site visit (measurement fee to be paid at this time). Measurement fee to be determined based on scope of project and distance (\$150 for counters & small jobs or \$300 for kitchen & bath remodels within 20 miles of Country Cabinets, over 20 miles will be calculated by designer) The fee will be deducted from your final invoice at the completion of your project; otherwise, the measurement fee is non-refundable.
- C. Design and pricing process.
- D. Redesigning and repricing, if needed.
- E. Subcontractor meetings, if required.
- F. Accept deposit and begin scheduling.
- G. Ordering
- H. Installation (within 1 hour travel from Country Cabinets). Or delivery, if being installed by others.

Again, we appreciate you contacting us. We are excited to discuss your upcoming project.

Thank you,

Your Country Cabinets Design Team

NEW CUSTOMER QUESTIONNAIRE

Name: _____ Date: _____

Mailing Address: _____

Site Address: _____

Email address: _____

Phone: _____ Cell: _____ Work: _____

What are you planning for your project (kitchen, bath, closet, etc.)?

What is your desired time frame (final schedule is made once contract is finalized)?

What is your budget? _____

What does your budget include (cabinets, counters, hardware, labor, subcontractors, appliances, etc.)?

Do you have a builder you are working with (please include contact information)?

Thank you for taking the time to fill out the questionnaire!