

Dear Customer,

Thank you in advance for contacting Country Cabinets. We are very excited to help with your project. At this time, due to higher demand and delayed deliveries, we are currently scheduling in house & full remodel projects approx. 7 – 8 months out (depending on the scope of work) upon signed Proposal.

Initial meetings/appointments are approx. 3 - 4 weeks out. **Please note:** Once the design process starts, it could take approx. 4 weeks from initial visit to plans ready for acceptance.

Below is our process and a brief questionnaire. If you could please fill out the form below and send it back to us (along with pictures, plans, basic measurements, if available). A designer will contact you within a few days to set up your initial visit (**All showroom visits are BY APPOINTMENT ONLY**).

Our Process:

- A. Initial visit in showroom with designer/design assistant to give you an overview of our products and services, to discuss the scope of your project, and to discuss your design wishes. (Allotted time for this is between 45 min to 1 hour). Depending on the scope of the job.
- B. **Schedule site visit (measurement fee to be paid at this time).** There is a \$300.00 measurement fee for an in-home visit within 20 miles of Country Cabinets. Over 20 miles could result in additional charges. This fee will be deducted from your final invoice at the completion of your project; otherwise, **the measurement fee is non-refundable.**
- C. Design and pricing process. Includes redesigning if needed.
- D. Subcontractor meetings, if required, are scheduled after design is finalized.
- E. Acceptance of Proposal & Initial Deposit.
- F. Development of Project Calendar
- G. Installations are within 1 hour of travel from Country Cabinets. Delivery is available (if being installed by others) within the Mount Washington Valley and surrounding towns.

Again, we appreciate you contacting us. We are excited to discuss your upcoming project.

Thank you,

Your Country Cabinets Design Team

NEW CUSTOMER INFORMATION

Name: _____ Date: _____

Mailing Address: _____

Site Address: _____

Email address: _____

Phone: _____ Cell: _____ Work: _____

What are you planning for your project (kitchen, bath, closet, etc.)?

What is your desired time frame (final schedule is made once contract is finalized)? _____

What is your budget? _____

What does your budget include (cabinets, counters, hardware, labor, subcontractors, appliances, etc.)? _____

Do you have a builder you are working with (please include contact information)?

Thank you for taking the time to fill out the information sheet.